

WS-02676A-12-0196



0000141503

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard MartinezPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2013 - 107880Date: 1/16/2013Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: Don & Linda

Emerson

Account Name: Don & Linda EmersonHome: (Street:Work:City: Rio RicoCBR:State: AZ Zip: 85648is: E-MailUtility Company: Liberty Water-Rio Rico Utilities Inc.Division: SewerContact Name:Contact Phone:Nature of Complaint:

(*****Docket No. WS-02676A-12-0196*****)

Liberty Water received a 61% increase in water rates in 2011-2012. Now they want another increase and more on sewer rates, that hardly anyone has, which is now \$45.88. There are over 600 vacant homes in this area, property values have gone through the floor, so much that one cannot even sell their home. We feel that Liberty Utilities wants those of us that are left, to pay for all vacant homes and that further increasing water and sewer rates will only cause more people to lose their homes as most are just barely hanging on by their finger tips. Rio Rico resembles a ghost town, and it is not fair to increase taxes and fees at this time. Our county government is looking to increase our property taxes again, on homes that are still on a spiral down hill trend in value, yet another unfair situation. It is so unfair to give Liberty any increase, at least until most of the homes here are occupied and paying their fair share of costs, which may take a couple of years. We personally are trying to move, but in order to do that, we will need to just give away our home. We personally are trying to move, but in order to do that, we will need to just give away our home.. Please do not raise our water and sewer rates. It is just not fair to our residents.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

1/17

Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.

End of Comments

Arizona Corporation Commission

DOCKETED

JAN 18 2013

DOCKETED BY

Jm

Date Completed: 1/17/2013

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Opinion No. 2013 - 107880
